Recovery Coach

Phoenix Recovery Services, LLC provides an IDHS/SUPR licensed Recovery Home services for men and women 18 years of age and older. Our Recovery Home offers a structured homelike environment for persons with diagnosed substance use disorder to obtain the necessary skills to achieve abstinence.

The Recovery Specialist assists with safety and integrity of the unit. Remains alert and responsive to the unit and residents and supports staff. The primary role of a Phoenix Recovery Coach is to provide recovery support that aids in recovery to residents who are receiving services through our Program. All Recovery Coaches should demonstrate our Phoenix Recovery core values — Community, Outstanding Service, Relationship, and Empowerment — while providing enthusiastic, professional, and courteous service to all who walk through our doors.

Duties:

- Monitor the Environment
 - o Report to Phoenix staff resident behavior in the community.
 - Monitor resident (on restriction) movement
 - Verify resident (on restriction) sign in/out
 - Consult resident outside provider schedules/appointments
 - o Perform Facility Walkthrough 4 times per shift
 - Inspect rooms for cleanliness/safety
 - Supervises Peer Leaders and residents in assignment of duties that contributes to upkeep of the living space.
 - Orientation of new residents to house rules.
 - Witness UA drug screen collection when required, following appropriate procedures.
 - All other duties as assigned.

The Recovery Coach should have at minimum a basic understanding of:

- The concept of recovery as it relates to behavioral health
- Peer support (Recovery Coaching)
- Recovery planning

Responsibilities:

- The Recovery Coach must be willing to share his/her own story of recovery as an inspiration to others
- The Recovery Coach should be able to take direction, be prompt, take initiative, and complete tasks as assigned
- Be able to work effectively as part of a team that includes community stakeholders
- The Recovery Coach should be articulate, and have good communication skills
- The Recovery Coach agrees to adhere to the NCRS Code of Ethics

Physical Demands:

Position requires sitting, standing and/or walking for extended periods of time, and occasionally manually lifting/moving up to 50 pounds. Must be able to work long or irregular hours and must be capable of on-site response to all manner of emergencies arising at any hour of any day. Must have high level of mobility necessary to assist resident's needs.

Qualifications

- Experience with drug/alcohol recovery is preferred.
- Know and abide by the general provisions of Section 2060.509 Recovery Homes and the Health Insurance Portability and Accountability Act (HIPAA) of 1996.

Phoenix Recovery Support Services is an Equal Opportunity/Affirmative Action employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender identity, sex, national origin, disability, or protected veteran status.